



# Intuition

## Student Services

Intuition provides service provision evidence; data and impact assessment intelligence that will reduce the time spent working on Management reports, SAR's and Ofsted requirements. It allows Student Services teams to engage with learners efficiently and track and manage interventions and actions. Senior managers use Intuition to identify where time, money and resources are best spent to improve student retention, achievement and outcomes.

### Key Benefits

- Self assessment reporting **reduced by 75%**
- Efficient tracking and **proactive interventions**
- Quick and easy **Ofsted reporting**
- Supports student **safeguarding**
- Holistic view of the **learner**

### Discretionary Funding

Intuition enables staff to track funding applications from start to finish, create multiple instalments and payment methods including BACS for a more automated process. Important qualifying comments can also be added and confirmation can be emailed to students at the click of a button. The availability of a wide range of reports for individual learners to overall budget spend offers a complete real-time picture on College funding.

### Personal Advice and Counselling

Intuition will capture every interaction with a learner including areas such as advice, counselling, welfare and wellbeing. Subject to the correct security permissions Student Services staff can quickly gain an holistic and historic view of an individual including personal details, previous support and outcomes from other interventions.

### Safeguarding

Intuition has been developed to improve safeguarding processes and data. Record all safeguarding issues, log third party referrals e.g. social care agencies and track outcomes and yet to be resolved actions.

### Destinations

Use Intuition to capture data providing the end destination of every learner. Intuition can be used for assessing whether the college prepares learners for progression into higher level learning or vocational provision and in particular whether it prepares learners for work. Report and compare intended destination with actual destinations and over time Intuition will become a powerful source of destination trends and results.

### Key Features

- Join staff, departments and campuses online
- Safeguard every student
- Evidence base for SAR's and Ofsted
- Track enquiries and applications
- Record destinations and outcomes
- Manage bursary and discretionary funding
- Easily identify 'at risk' students
- Safe and secure data
- No demand on MIS or ICT departments

**Finance: Discretionary Funding**

Discretionary Funding - Tracking

Learner details: Uta Rutledge, 11025, 16 June 1942

Date of application: 10 February 2015 (Today) Outcome: Awarded

Date of outcome: 10 February 2015 (Today) Type: 24+ budget Value: £75.00

Attended?:

**Awards**

Awards in the future (1)

Payment date	Budget	Payment method	Payment value	Status
10 February 2015	24+ Budget	Bank Transfer	£25.00	Blocked: Attendance
03 March 2015	24+ Budget	Bank Transfer	£25.00	Approved
24 March 2015	24+ Budget	Bank Transfer	£25.00	Approved
14 April 2015	24+ Budget	Bank Transfer	£25.00	Approved

Notes: Award for equipment costs.

Close Edit

Change history

Award history

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**ACTIVE** bringing data to life

Discretionary Funding

Developed in partnership with the National Association for Managers of Student Services



# Intuition

## Customer Testimonials

### West Suffolk College

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Intuition is a wonderful tool for Welfare and Student Service practitioners. We use it throughout the team from counsellors, welfare advisers and personal support workers to our Student Welfare reception staff. Reports are amazing and ever necessary with regard to Ofsted. It has changed our working life here at West Suffolk for the better. Also the team at Active Informatics are so helpful and friendly and very willing to adapt the product. Couldn't be better.

*Sarah-Louise Neesam, Student Welfare Manager, West Suffolk College*

### Colchester Institute

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Driven by the need for a suitable database to record and report discretionary learner support fund transactions we bought into Intuition in 2011 and since then have developed and customised the data input and budgeting to our requirements as we continue with improvements in the delivery of our service to students. We are delighted with the robustness of the software and easy access for our colleagues on other campuses.

Learner Services staff involved in Counselling, Welfare and Careers Guidance have embraced Intuition, tailoring the sections to their needs. Intuition affords a great degree of confidentiality whilst giving Learner Services colleagues access to a complete picture of interventions with particular students.'

*Val Henfrey, Senior Student Finance Adviser*

### South and City College Birmingham

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Intuition has exponentially changed the way we communicate and support students across a large FE college. Writing the Self Assessment Report this year was very satisfying in terms of being able to analyse and report on the many strands needed for effectiveness and the ability to evidence the impact of the work we do within Student Services, both internally and externally.

*Jane Linsell, Director of Student Services*

### Leeds City College

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For such a large college, gathering intelligence on the work that we, Guidance Services, undertake with students was never straightforward; however, Intuition has given us the ability to fully report on all work that we undertake with prospective, current and past students, across multiple campuses. For example, we are now able to evaluate the impact Guidance Services has on retention by using the type 'at risk of drop-out' when undertaking interventions with identified students. Furthermore, we are able to utilise the evidence that we gather to inform the direction and effectiveness of our service, undertaking the necessary impact evaluations through Intuition's detailed reporting facility.

*Ben Robertson, Lead Adviser - Advice & Guidance*

### Barnsley College

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Investing in the Intuition software has meant that we have been able to better share information between team members and efficiently record all learner support fund details in the smartest way. The package allows us to not only gather and input data easily but also accurately report on activity allowing us as a department to analyse information in greater depth than ever before.

*Laura Neasmith, Head of Student Services*

### Darlington College

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Using Intuition has enabled us to move away from a variety of databases and spreadsheets and use one central resource to collate information on our students and to share information with colleagues across Student Services. Having the information directly from our MIS means that we don't have to enter student data, it's already there for us to search for students. This makes entering information into Intuition very quick, easy and more importantly, accurate. We now use it across our Careers and Guidance, Student Support, Counselling and Student Finance functions. All the staff who use it love it and as a manager the report functions are great. Would highly recommend it.

*Julie Davison, Student Liaison Manager, Darlington College*